



CANCELLATION AND REFUND POLICY

The Kinney Center for Autism Education and Support must hire staff and confirm space at Saint Joseph's University in advance of the start of programs. Accordingly, the Kinney Center is unable to allow program refunds to participants who cancel a program application after they have paid, unless the participant experiences a physician-documented, long-term medical emergency that prohibits them from completing the program. Partial reimbursement will be given on a prorated basis, based on the number of sessions missed, provided that the medical emergency is substantiated by a doctor's note. For Camp Kinney, the \$20.00 application fee is always non-refundable. All requests for cancellation must be submitted in writing.

If a program is terminated or cancelled because of inclement weather or any other emergency, the Kinney Center for Autism Education and Support will consider the circumstances and may, at its sole discretion, issue a partial refund or credit. Please be advised that the Kinney Center is required to follow the Saint Joseph's University operating schedule. If Saint Joseph's University is closed for any reason, the Kinney Center must also close, and in some cases, cancel programs. Please refer to the **Closing/Holiday Policy** for more information.